LIMITED LIFETIME WARRANTY

Effective Date: November 1, 2026

THIS LIMITED LIFETIME WARRANTY ("**LIMITED LIFETIME WARRANTY**") GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY BY STATE, PROVINCE, OR COUNTRY. THIS LIMITED LIFETIME WARRANTY IS ALSO AVAILABLE ONLINE AT WWW.SENA.COM/SUPPORT/WARRANTY AND IN THE DOCUMENTATION PROVIDED WITH THE PRODUCT.

SENA LIMITS THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY PERIOD UNDER THIS LIMITED LIFETIME WARRANTY, TO THE EXTENT THAT SUCH EXPRESS WARRANTY PERIOD IS SHORTER THAN THE PERIOD OTHERWISE APPLICABLE TO SUCH IMPLIED WARRANTIES. SOME STATES (AND OTHER JURISDICTIONS OUTSIDE THE U.S.) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

This Limited Lifetime Warranty is a voluntary manufacturer's warranty. It may provide you with specific benefits in addition to any statutory rights you may have under the laws of the applicable country, state, or other jurisdiction. To the extent permitted by applicable law, any rights or remedies that may lawfully be waived or limited are waived or limited by this Limited Lifetime Warranty. However, nothing in this Limited Lifetime Warranty limits or excludes any rights that cannot be waived or limited under applicable law, including, for customers in Germany, the rights under Section 437 et seq. of the German Civil Code (BGB). Where required by applicable law, exercising any statutory rights not waived or limited by this Limited Lifetime Warranty is free of charge.

I. Limited Lifetime Warranty Coverage, Eligible Purchaser

Sena Technologies Co., Ltd. ("**Sena**") warrants that each Sena product covered by this Limited Lifetime Warranty (each, a "**Lifetime Warranty Product**") will be free from defects in materials and workmanship during the applicable Warranty Period (defined below), subject to the exclusions, limitations, and conditions in this Limited Lifetime Warranty.

During the applicable Warranty Period, if a Lifetime Warranty Product has a defect in materials or workmanship, Sena will, at its option: (a) repair the Lifetime Warranty Product using new or refurbished parts; (b) replace the Lifetime Warranty Product with a new or refurbished product of the same or a comparable model; or (c) refund the Purchase Price upon return of the Lifetime Warranty Product. "**Purchase Price**" means the actual amount paid by the original purchaser for the product, excluding shipping costs.

This Limited Lifetime Warranty applies only to the original end-user consumer who purchased a new Lifetime Warranty Product ("**you**") for personal use. This Limited Lifetime Warranty does not apply to products purchased for commercial purposes, including but not limited to rental, leasing, or shared fleet use. It does not extend to any subsequent owner or other transferee of the Lifetime Warranty Product. This Limited Lifetime Warranty applies only to Sena products purchased from Sena or from an authorized dealer or retailer that can be found through the dealer locator at https://www.sena.com/about/dealer-locator/ (each an "**Authorized Reseller**"), except where otherwise required by applicable law.

II. Lifetime Warranty Product and Warranty Period

The "**Warranty Period**" begins on the later of the date of purchase or the date of delivery of the Lifetime Warranty Product (the "**Warranty Start Date**").

Lifetime Warranty Product(s) covered by this Limited Lifetime Warranty, and the applicable Warranty Period(s) for those Lifetime Warranty Product(s), are as follows:

Lifetime Warranty Product(s): Each Sena product that states that it comes with a Limited Lifetime Warranty

Warranty Period: For so long as the original end-user purchaser owns the Lifetime Warranty Product, subject to the exclusions, limitations, and conditions in this Limited Lifetime Warranty.

The Warranty Period information for each Lifetime Warranty Product model, including any effective dates, is also available at www.sena.com/support/warranty. You may also contact us using the information provided in the Contact Information section to confirm the applicable Warranty Period of your product.

Any repaired or replaced product is warranted only for the remainder of the original Warranty Period, unless otherwise required by applicable law. Repair or replacement does not restart or extend the original Warranty Period.

III. Exclusions

General Exclusions: This Limited Lifetime Warranty does not cover:

- damage caused by transportation, storage, misuse, abuse, neglect, improper or deficient maintenance, failure to follow product instructions or the user manual, or use of the product in a manner inconsistent with its intended use;
- defects or damage caused by the installation or use of third-party accessories, parts, or software, or from unauthorized maintenance, or repair services;
- normal wear and tear, including but not limited to, cosmetic damage such as scratches, discoloration, or deterioration that does not affect the product's core functionality;
- damage caused by accidents or other external causes beyond Sena's reasonable control;
- products whose nameplates, serial numbers, certifications, labels, or other identifying markings have been removed, altered, or defaced;
- products purchased in or from a country other than the customer's country of residence or intended use (the product may not comply with the standards and requirements in that country, which may vary by country);
- products that have been altered or modified in a manner not consistent with the product's original design or not approved by Sena; or
- products used for commercial purposes, including but not limited to rental, leases, or shared fleet programs.

Additional Terms for Limited Lifetime Warranty: The following components or circumstances are subject to the terms below and are not covered for the full lifetime Warranty Period:

- Battery: warranted to retain at least fifty percent (50%) of its original capacity for five (5) years from the Warranty Start Date.
- Clamp Kit: warranted against defects in materials and workmanship for five (5) years from the Warranty Start Date.
- Accessories: accessories not included with the Lifetime Warranty Product are not covered by this Limited Lifetime Warranty and are covered, if at all, only by the applicable limited product warranty.
- Discontinuance of Lifetime Warranty Product: Notwithstanding anything in this Limited Lifetime Warranty to the contrary, if a Lifetime Warranty Product is officially discontinued, Limited Lifetime Warranty coverage for that discontinued Lifetime Warranty Product will end five (5) years after Sena's announcement of discontinuance, subject to applicable law.

Excluded Costs and Damages: This Limited Lifetime Warranty also does not cover:

- loss of time or loss of use of the product;
- costs of shipping the product to or from Sena or an authorized service provider, unless Sena confirms a covered defect and provides a prepaid shipping label (Sena will not reimburse, credit, or otherwise pay any customer-arranged shipping costs incurred before Sena issues the shipping label, even if Sena later confirms a covered defect).; or
- loss of or damage to other products, equipment, or personal property.

IV. How to Obtain Warranty Service

To obtain warranty service, please contact the Authorized Reseller from whom you purchased the Lifetime Warranty Product. You may also contact Sena's customer service directly using the contact information provided below under "Contact Information." Do not send any product to Sena unless Sena instructs you to do so. Sena (or the Authorized Reseller) may require reasonable proof of purchase before providing warranty service, including documentation showing the product purchased, the purchase date, and the seller. Once Sena confirms that the product is covered by this Limited Lifetime Warranty, Sena will at its option and in accordance with this Limited Lifetime Warranty, repair or replace the product or refund the Purchase Price.

Product Registration

You may register your Sena product through the Sena app by providing the requested information, such as your name, contact information, product model, serial number, and purchase date.

Product registration is not required to obtain warranty service, and failure to register will not reduce your warranty rights. Registration may help streamline warranty service and allow Sena to contact you regarding important product-related information. Registration is optional and does not replace the requirement to provide reasonable proof of purchase if requested.

V. Limitation of Liability

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND SENA'S ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED LIFETIME WARRANTY, SUBJECT TO ANY NONWAIVABLE RIGHTS OR REMEDIES AVAILABLE UNDER APPLICABLE LAW. SENA'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. SENA'S RESPONSIBILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR, REPLACEMENT, OR REFUND AS DESCRIBED IN THIS LIMITED LIFETIME WARRANTY.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, SENA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, OR PUNITIVE DAMAGES, WHETHER RESULTING FROM DEFECTS IN THE PRODUCT, NONDELIVERY OR DELAYED DELIVERY OF REPAIRED OR REPLACEMENT PRODUCTS, OR FROM THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT. SOME STATES **(AND OTHER JURISDICTIONS OUTSIDE THE U.S**) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

NEITHER ANY PERFORMANCE OR OTHER CONDUCT, NOR ANY ORAL OR WRITTEN INFORMATION, STATEMENT, OR ADVICE PROVIDED BY SENA OR ANY OF ITS SUPPLIERS, RESELLERS, AGENTS, OR EMPLOYEES WILL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OR DURATION OF THIS LIMITED LIFETIME WARRANTY.

VI. Contact Information

If you have questions about this Limited Lifetime Warranty, please contact:

Sena Technologies Co., Ltd.
c/o Sena Technologies Inc.
9155 Sterling St., Suite 100,
Irving, TX 75063, USA
Email: warranty@sena.com
Telephone: +1 (888) 333-7362 (1-888-333-SENA)